

# YEAR 2004 PERFORMANCE REPORT

DESCRIPTION	JAN-MAR	APR-JUNE	Total
<b>Type 1 - Customer Service</b>			
# Type 1 Decisions	90	92	182
Decisions Issued > 21 Days	38	29	67
Decisions Issued < 21 Days	52	63	115
% Deadline	58%	68%	63%
<b>Total Days to Decision</b>			
Including Holds	2,375	2,370	4,745
Excluding Holds	2,178	2,182	4,360
Range of Days to Decision	1-287	1-781	1-781
Total Holds Placed on Apps	16	8	24
Total Days on Hold	197	188	385
Average Days on Hold	2	2	
Range for Days on Hold	1-66	1-140	1-140
<b>Average Days to Decision</b>			
Excluding Holds	24	24	48
Including Holds	26	26	52
Overall Type I Performance	58%	68%	63%
<b>FULLY COMPLETE TO DECISION, WITH HOLDS</b>			
Before 120-Day Deadline	86	90	176
After 120-Day Deadline	4	2	6
<b>TOTAL</b>	90	92	182
<b>FULLY COMPLETE TO DECISION, MINUS HOLDS</b>			
Before 120-Day Deadline	86	91	177
After 120-Day Deadline	4	1	5
<b>TOTAL</b>	90	92	182
<b>Type 1 - Development Service</b>			
# Type 1 Decisions	47	72	119
Decisions Issued > 21 Days	0	1	1
Decisions Issued < 21 Days	47	71	118
% Deadline	100%	99%	99%
<b>Total Days to Decision</b>			
Including Holds	719	1,046	1765
Excluding Holds	599	1,021	1620
Range of Days to Decision	1-21	1-25	1-25
Total Holds Placed on Apps	8	2	10
Total Days on Hold	120	25	145
Average Days on Hold	3	0.35	
Range for Days on Hold	0-61	0-23	0-23
<b>Average Days to Decision</b>			
Excluding Holds	13	14	27
Including Holds	15	15	30
Overall Type I Performance	98%	99%	99%
<b>FULLY COMPLETE TO DECISION</b>			
Before 120-Day Deadline	47	92	139
After 120-Day Deadline	0	0	0
<b>TOTAL</b>	47	92	139
<b>FULLY COMPLETE TO DECISION, MINUS HOLDS</b>			
Before 120-Day Deadline	47	92	139
After 120-Day Deadline	0	0	0
<b>TOTAL</b>	47	92	139

DESCRIPTION	JAN-MAR	APR-JUNE	Total
<b>COMBINED TYPE 1 - CS &amp; DS</b>			
# Type 1 Decisions	137	164	301
Decisions Issued > 21 Days	38	30	68
Decisions Issued < 21 Days	99	134	233
% Deadline	72%	82%	77%
<b>Total Days to Decision</b>			
Including Holds	3,094	3,416	6,510
Excluding Holds	2,777	3,203	5,980
Range of Days to Decision	1-287	1-781	1-781
Total Holds Placed on Apps	24	10	34
Total Days on Hold	317	213	530
Average Days on Hold	5	2	
Range for Days on Hold	1-66	0-140	0-140
<b>Average Days to Decision</b>			
Excluding Holds	37	38	75
Including Holds	41	41	82
Overall Type I Performance	72%	82%	77%
<b>FULLY COMPLETE TO DECISION</b>			
Before 120-Day Deadline	133	182	315
After 120-Day Deadline	4	2	6
<b>TOTAL</b>	137	184	321
<b>FULLY COMPLETE TO DECISION, MINUS HOLDS</b>			
Before 120-Day Deadline	133	183	316
After 120-Day Deadline	4	1	5
<b>TOTAL</b>	137	184	321
<b>Pre-App Conferences</b>			
Pre-App Conferences Held	39	74	113
# Held Under 28 Days	37	74	111
% Deadline	95%	100%	98%
Total days over deadline	8	0	8
Average Days Over Deadline	4	0	
Range of Days Over Deadline	2-6	0	2-6
Average Time to Conference	24	23	
# Reports Issued	36	77	113
Reports Issued within 7 Days	36	77	113
% Deadline	100%	100%	100%
Total days over deadline	0	0	0
Average Days Over Deadline	0	0	0
Range of Days Over Deadline	0	0	0
Average Time to Receive Conf. Rept	5	6	6
Overall Preapp Performance	97%	100%	99%

DESCRIPTION	JAN-MAR	APR-JUNE	Total
<b>Fully Complete Review - FC &amp; NFC</b>			
# CC Determinations	57	41	98
<b>1ST REVIEW - FULLY COMPLETE</b>			
# FC Reviews	20	18	38
# Completed w/in 21 Days	20	18	38
% issued w/in 21 days	100%	100%	100%
Total Days to Complete 1st Review	388	332	720
Average Days to Decision	19	18	
Range of Days to Decision	5-21	3-21	3-21
% of Total Apps (FC)	38%	45%	42%
<b>1ST REVIEW - NOT FULLY COMPLETE</b>			
# NFC Reviews	34	28	62
# Completed w/in 21 Days	34	28	62
% issued w/in 21 days	100%	100%	100%
Total Days to Complete 1st Review	713	575	713
Average Days to Decision	21	21	
Range of Days to Decision	20-21	14-21	14-21
<b>SUB-TOTALS FOR 1ST REVIEW - FC &amp; NFC</b>			
# FC & NFC Reviews	54	46	100
# Completed w/in 21 Days	54	46	100
% Completed w/in 21 Days	100%	100%	100%
Total Days to Complete 1st Review	1,101	907	2,008
Average Days to Decision	20	20	
Range of Days to Decision	5-21	3-21	5-21
<b>2ND REVIEW - FULLY COMPLETE</b>			
# FC Reviews	21	22	43
# Completed w/in 14 Days	21	22	43
% issued w/in 14 days	100%	100%	100%
Total Days on Hold	211	406	617
Total Days to Complete 2nd Review	225	238	463
<b>Total Days for Decision</b>	<b>436</b>	<b>644</b>	<b>1,080</b>
Average Days on Hold Between 1st & 2nd Review	10	18	14
Range of Days on Hold	1-31	1-99	1-99
Average Days to Decision, including Holds	21	29	
Average Days to Decision, excluding Holds	11	11	
Range of Days to Decision	2-14	0-14	2-14
% of Total Apps (FC)	40%	55%	48%
<b>2ND REVIEW - NOT FULLY COMPLETE</b>			
# NFC Reviews	9	1	10
# Completed w/in 14 Days	9	1	10
% issued w/in 14 days	100%	100%	100%
Total Days on Hold	500	56	556
Total Days to Complete 2nd Review	118	14	132
<b>Total Days for Decision</b>	<b>618</b>	<b>70</b>	<b>688</b>
Average Days on Hold Between 1st & 2nd Review	56	56	56
Range of Days on Hold	6-332	56	6-332
Average Days to Decision, including Holds	69	70	
Average Days to Decision, excluding Holds	13	14	
Range of Days to Decision	11-14	14	11-14

DESCRIPTION	JAN-MAR	APR-JUNE	Total
<b>SUB-TOTALS FOR 2nd REVIEW - FC &amp; NFC</b>			
# FC & NFC Reviews	30	23	53
# Completed w/in 14 Days	30	23	53
% issued w/in 14 days	100%	100%	100%
Total Days on Hold	711	462	1,173
Total Days to Complete 2nd Review	343	252	595
<b>Total Days for Decision</b>	<b>1,054</b>	<b>714</b>	<b>1,768</b>
Average Days on Hold Between 1st & 2nd Review	66	74	70
Range of Days on Hold	1-332	56-99	1-332
Average Days to Decision, including Holds	90	99	
Average Days to Decision, excluding Holds	24	25	
Range of Days to Decision	2-14	14	2-14
<b>3RD REVIEW - FULLY COMPLETE</b>			
# FC Reviews	11	0	11
# Completed w/in 14 Days	11	0	11
% issued w/in 14 days	100%	0%	100%
Total Days on Hold	177	0	177
Total Days to Complete 3rd Review	139	0	139
<b>Total Days for Decision</b>	<b>316</b>	<b>0</b>	<b>316</b>
Average Days on Hold Between 2nd & 3rd Review	16	0	8
Range of Days on Hold	1-64	0	1-64
Average Days to Decision, including Holds	29	0	
Average Days to Decision, excluding Holds	13	0	
Range of Days to Decision	4-14	0	4-15
<b>% of Total Apps (FC)</b>	<b>21%</b>	<b>0%</b>	<b>21%</b>
<b>3RD REVIEW - NOT FULLY COMPLETE</b>			
# NFC Reviews	-	0	0
# Completed w/in 14 Days	-	0	0
% issued w/in 14 days	-	0%	0%
Total Days on Hold	-	0	0
Total Days to Complete 3rd Review	-	0	0
<b>Total Days for Decision</b>	<b>-</b>	<b>0</b>	<b>0</b>
Average Days on Hold Between 2nd & 3rd Review	-	0	0
Range of Days on Hold	-	0	0
Average Days to Decision, including Holds	-	0	0
Average Days to Decision, excluding Holds	-	0	0
Range of Days to Decision	-	0	0
<b>SUB-TOTALS FOR 3RD REVIEW - FC &amp; NFC</b>			
# FC & NFC Reviews	11	-	11
# Completed w/in 14 Days	11	-	11
% issued w/in 14 days	100%	#DIV/0!	100%
Total Days on Hold	177	-	177
Total Days to Complete 3rd Review	139	-	139
<b>Total Days for Decision</b>	<b>316</b>	<b>-</b>	<b>316</b>
Average Days on Hold Between 2nd & 3rd Review	16	-	16
Range of Days on Hold	1-64	-	1-64
Average Days to Decision, including Holds	29	-	
Average Days to Decision, excluding Holds	13	-	
Range of Days to Decision	4-14	-	4-14

DESCRIPTION	JAN-MAR	APR-JUNE	Total
<b>GRAND TOTALS FOR 1-2-3 REVIEWS</b>			
<b>FULLY COMPLETE - 1st, 2nd, &amp; 3rd Reviews</b>	52	40	92
<b>NOT FULLY COMPLETE - 1st, 2nd, &amp; 3rd Reviews</b>	43	29	72
<b>Total Reviews</b>	<b>95</b>	<b>69</b>	<b>164</b>
<b>% of Total Apps (FC ONLY)</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>
# Reviews w/in 21 days	54	46	100
# Reviews w/in 14 days	41	23	64
<b>Total Reviews</b>	<b>95</b>	<b>69</b>	<b>164</b>
Total % of Deadline	100%	100%	100%
Total Days on Hold	888	462	1,350
Total Days to Complete Review	1,583	1,159	2,742
<b>Total Days for Decision</b>	<b>2,471</b>	<b>1,621</b>	<b>4,092</b>
Average Days to Decision, including Holds	26	23	
Average Days to Decision, excluding Holds	71	17	
Total Range of Days to Decision	7-21	0-21	0-21
<b>Type II Reviews</b>			
# Type II Reviews Decisions	22	31	53
Decisions Issued w/in 78 day deadline	22	29	51
% within deadline	100%	94%	96%
Total days over deadline	-	2	0
Average days over deadline	-	1	0
Range of Days Over Deadline	-	1	1
Total Holds Placed on Apps	17	14	31
% of Holds	77%	45%	58%
Total Days on Hold	669	542	1,211
Average Days on Hold	30	17	
Range of Days on Hold	1-121	1-124	1-124
<b>Total days to receive Type II decision after FC</b>			
Including Holds	2,142	2,527	4,669
Excluding Holds	1,425	1,624	3,049
<b>Average time to receive Type II decision after FC</b>			
Including Holds	67	82	149
Excluding Holds	65	100	165
Overall Type II Performance	100%	94%	96%
<b>FULLY COMPLETE TO DECISION, WITH HOLDS</b>			
Before 120-Day Deadline	17	27	44
After 120-Day Deadline	5	4	9
<b>TOTAL</b>	<b>22</b>	<b>31</b>	<b>53</b>
<b>FULLY COMPLETE TO DECISION, MINUS HOLDS</b>			
Before 120-Day Deadline	22	31	22
After 120-Day Deadline	-	-	0
<b>TOTAL</b>	<b>22</b>	<b>31</b>	<b>22</b>
<b>Type III Reviews</b>			
Total Type III Decisions	18	30	48
# Hearings Held	20	27	47
# Associated Permits for Hearings	5	7	12
# Hearings held w/in 78-day deadline	20	26	46
% Deadline	100%	96%	98%
Total days over Deadline	0	42	0
Average Days Over Deadline	0	42	0
Range of Days Over Deadline	0	79-120	79-120
# Staff Reports Issued	21	21	42
Reports < 15 Days	19	20	39
% Deadline	90%	95%	93%
Total Days Over Deadline	18	1	19
Average Days Over Deadline	9	1	10
Range of Days Over Deadline	6-14	1	6-14

DESCRIPTION	JAN-MAR	APR-JUNE	Total
# Decisions Issued	18	30	48
Decisions < 92 Days	18	28	46
% Deadline	100%	93%	96%
Total days over deadline	0	5	5
Average Days Over Deadline	0	3	3
Range of Days Over Deadline	0	2-3	2-3
Told Holds Placed on Apps	14	22	36
% of Holds	78%	73%	75%
Total Days on Hold	217	813	1030
Average Days on Hold	12	23	
Range of Days on Hold	0-56	0-197	0-56
# Holds Placed Before Hearing Date	9	10	19
# Holds Placed After Hearing Date	9	8	17
<b>FC TO DECISION, WITH HOLDS</b>			
Before 120-Day Deadline	17	22	39
After 120-Day Deadline	1	8	9
<b>TOTAL</b>	18	30	48
<b>FC TO DECISION, MINUS HOLDS</b>			
Before 120-Day Deadline	18	22	40
After 120-Day Deadline	0	8	8
<b>TOTAL</b>	18	30	48
Overall Type III Performance	97%	95%	96%
<b>STATE DEADLINES - 120 DAYS</b>			
Total Permit Apps Received, including SEPA	394	436	830
Total apps determined to be FC	52	50	102
Total decisions issued for Type 1, 2 and 3	177	225	402
Decisions issued <b>BEFORE</b> state deadline of 120 Days (WITH HOLDS)	167	231	398
Decisions issued <b>AFTER</b> state deadline of 120 Days (WITH HOLDS)	10	14	24
Decisions issued <b>BEFORE</b> state deadline of 120 Days (MINUS HOLDS)	173	236	409
Decisions issued <b>AFTER</b> state deadline of 120 Days (MINUS HOLDS)	4	9	13
<b>CLARK COUNTY PERFORMANCE PER STATE DEADLINE</b>	93%	94%	